The role of the social worker in facing the social and psychological family problems of virtual communities

Preparation
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summary:

The current study seeks to determine the role of the social worker in confronting the social and psychological family problems of virtual communities. The study aimed to identify family problems among university students, members of virtual communities, the study sample, as well as identifying social problems among members of virtual communities, identifying psychological problems among members of virtual communities, and it reached The study indicated that the psychological problems of the study sample came in first place As for the social problems, they were in second place, and as for the scale as a whole, the social problems in general were moderate. The results of the study also indicated that there was a statistically significant relationship in the degree of social problems faced by university youth who are members of virtual communities, and there was a statistically significant relationship in the degree of problems. The social problems faced by university youth members of virtual communities, according to the gender variable, as the study confirms that males suffer from social problems to a greater extent than females. The results of the study also indicated that there is no statistically significant relationship in the degree of psychological problems faced by university youth (males - females) Members in virtual communities according to the type variable.

First, the study problem:

It contains many people to communicate, interact and share with others, and the virtual community has its useful and collective tools, as

the world today has witnessed a great scientific and technological revolution, because it is characterized by the presence of knowledge to be able to provide means of transportation and save and retrieve information, and information has emerged, to be able to use techniques and techniques and this contributed to this. In rapid development, global information networks have expanded to develop what is known as the global corporate economy. The circle of information has expanded in our time between various societies and the participation in work and multiple forces due to advanced technology, international markets, economic blocs and corporations. The online interactive registration is:

1- Chat sites: They act as a link between a group of users of these sites and a large group of topics related to a specific field.

2- Video conferences: through which many interviews and meetings for small and large conferences can be booked over the Internet by subscribing to sites that provide this service.

Human society is currently going through an era called the Information Age, and it depends on the progress of countries on the volume and importance of information and data in all aspects of knowledge.

It took five months to collect the most widely used social media networks, which collected thousands of new accounts from different parts of the world. Facebook is a virtual world that allows the acceptance of communication applications. It also provides the opportunity to participate in many groups whose members come together on a common

idea, goal, topic, or leader. Twitter is also a social network whose users can interact with others, but to a lesser extent than Facebook.

This is what was indicated by the results of the study "Marwa Nabil et al." (2005), where the study aimed to shed light on the positive support for the Internet and its effects on its users, in addition to a real study of the Internet in both the Arab world and Egypt. The study concluded that Egyptian youth are Content. The study concluded with a set of recommendations for a strong reason for the Internet law in Egypt and the formation of a committee to review scientific content and intent to reduce the effects of resistance on young people, in addition to intensifying Arabic websites in the fields of famous stories. The pattern of young people's use of the Internet is better.

The Internet, with its contents, helps fill leisure times, practice some social activities, and release some pent-up emotions and emotions such as anxiety and tension. Eisbach-Günther's 2001 study, entitled Integrated Society and Electronic Support Groups Related to Peer Interactions via the Internet, aimed to conduct a necessary review of the contribution of peer interactions via the Internet in the community of virtual communities. and related virtual electronic support groups communities, then using measures of depression and social support, most studies have shown no effect and found that there is no strong evidence for the impact of consumer-managed virtual communities, This is partly due to the fact that most communities evaluate their performance by the problems they encounter. A 2002 study by Kennefi

Susan and In Wash that addresses typical issues in the study of communities consistently found that the daily interactions of virtual community users help shed light on problems and solutions. It has appeared in research on custom communities, highlighting the importance of focusing on the study by Carlos Flavian, Miguel Genalio, 2005, titled Virtual Social Influences on Strategic Online Distribution, instead presents virtual community as a medieval strategy for increasing the chances of success in distributing products online. Through a theoretical analysis of virtual work opportunities and its benefits, I arrived at a study of the most important results. Future focus is on a quantitative and comprehensive assessment of the impact of the virtual community, the virtual at various nights, as there is a need for that. Irina Pentina's 2008 study entitled The Role of the Five Communities as Guidance Groups, as the study aimed to clarify. Your groups are self-selected groups of individuals to share certain interests and goals. Or their interests resort to shared values and serve and meet those needs, whether individual or shared. In this context, the current study focused on testing the model of social focus, including local communities on people, guided by the theory of satisfaction and uses. The study concluded that the influence of basic communities appeared through Social and interactive sites that are popular and provide the ability to display and exchange opinions among members. And the study of Bodemanian M. 2008, entitled Study of Modern Societies of Community Interactions Based on the Internet, which aimed to achieve a better

understanding of the virtual options that have varied across the Internet. The study reached a set of diverse results in that there is a set of motives for participating in virtual communities, namely availability - escape - alternative identity - Social perception - written communication and that there are three problems in the comprehensive society: - evaluating electronic resources and important communities, And Nermin Khader's 2009 study entitled The Social Impacts of Social Media Sites on Egyptian Youth. The study aimed to identify the social and psychological effects of Egyptian youth's use of social networking sites and to identify the motives that led to young people's use of Facebook. This study found that the most important motives for using Facebook are for entertainment and making new friends. And self-catharsis by communicating with others.

Ashraf Galal's study in 2009 focused on the impact of social media networks on the Internet and satellite channels, on social relations and communication within housewives, with the aim of identifying the nature of the influence that contributed to the distribution of media outlets, satellite channels, social networking sites and blogs on the nature and form of social relations within the media family. Compared to the Qatari family. Given that these opportunities to celebrate opportunities are many for the sole media, I found that there is a great demand among young people on social networking sites to use social networking sites.

Which contributes significantly to the type and level of social interaction within the Egyptian and Qatari family and the feeling of

privacy when using the computer, as the more they use social sites, the greater their feeling of social isolation from reality and the lower their level of social interaction. Social interaction increases with the presence and absence of the father and mother, whether it is a natural or psychological absence. And also note. Sanaa Hijazi, Asma Omran, 2011 entitled Virtual Community as a Basic Mechanism for Youthful Skin, University It aimed to identify the virtual reality used by young people, the study sample, and the level of the virtual community's response to the needs of young people, identify the challenges facing young people in satisfying their basic needs on the virtual community, and try to activate the ability of the virtual community to meet their needs. The study concluded that the level of the Internet community's response to the needs of young people is average. The study indicated that there is a relationship between the diversity of the study's young people's use of the virtual community and the rate of recognition of applications that satisfy those needs, The study concluded that the most satisfied needs of societies are social needs and then classical needs. The study proposed the establishment of an electronic communications unit that would contribute electronically to developing the capabilities of young people to use the electronic community correctly.

The housewife is considered a social nucleus that organizes human life. She constitutes the base and common denominator of wonderful social institutions, and her point of attraction and interaction takes place through heavenly evils. Societal systems and values are

amplified and transmitted across generations. With the ability to signify the family, the strength of its structure, and its ability to meet basic needs, enhance the strength of the social structure of the family, and enable it to form the self-identity of its children so that they highlight the psychological strength and strength of character, it also develops in them self-admiration and self-confidence, which lays the foundations for raising the individual in a sound manner capable of growth and giving. (Mustafa Hegazy and Aymon, 2015, 13).

Societies have gone through many changes, especially at the economic and cultural levels as a result of industrial and technological development and scientific progress, which makes it necessary for the social worker to have great importance in all fields.

Many social networking sites have appeared that have helped to advocate for the family and its unity, and many reasons for marital affairs have emerged that have contributed to identifying the problem of divorce. However, there is no need to search for the most important problem that the family may have, which is divorce and the subsequent problem of obstacles for employees, children, and others. But the increasing size of the problem at the present time has become necessary and an attempt to look at this phenomenon from another perspective depends on the obstacles of social networking sites and their impact on the social life of the family. (Tahani Anwar, Muntaser Abdullah, 2021, 399) .

We confirm the study of (Anser, L., Hasan, A. A., & Mounabbih, H. M, 2014). Behavioral deviations among the elderly are the most serious problems facing Arab societies in general, and many of them in particular, and result from these rapid social challenges practiced by these societies. It was explained late as a result of a lack of absorption and the parents' preoccupation with many life matters

Some of the current generations have grown up with modern elements and the Internet has become an essential thing. The study reached many of the most important findings that behavioral behaviors are the result of a group of social, economic and psychological factors. In addition to other differences that differ in the degree of their influence, the most important of these factors are the neglect of children as a result of the preoccupation of one or both parents, the effect of servants' care on the children, the difference and conflict in the duty of education by race, and the duty of parental education (positive and collective) with cruelty and severity, in addition, and leniency. And evidence as another part, in addition to weak rupture and rupture of marital relations, which leads to the emergence of many family problems.

The Heba Aladdin 2023 study indicated the identification of the relationship between some family and social factors and some adolescents' addiction to the Internet, and the study found between negative parental treatment methods "neglect a set of results, the most important of which are: There is a statistically significant correlation between adolescents' addiction to the Internet, while there was no

association between adolescent addiction to the Internet and the method and militancy" democracy, adolescents' addiction to the Internet was associated with religious, theoretical, economic and political values, and found their addiction to the Internet

The problem of the study can be formulated in what are the social and psychological family problems among members of virtual communities?

Second, the importance of the study

1- Increased use of social networking sites, not only for parents, but also for construction.

2- The most important positives and negatives of social media.

3- Increasing social and psychological problems for children.

Third: Objectives of the study:

1- Identify the problems resulting from excessive use of social media.

2- Identify the social problems that exist among users of social networking sites.

3- Identifying the psychological problems that exist among users of social media sites.

Fourth: Study Questions:

1-   What are the family problems of members of virtual communities?

2-   What are the social problems of members of virtual communities?

3-   What are the psychological problems of members of virtual communities?

V. Study concepts

1- Virtual Community: Community Virtual

The concept of virtual society is considered one of the new concepts that have been introduced in recent times due to technological progress and the slogan of communication. Its modern definition is that it is a group that is often made up of informal people who dialogue and communicate using what information technology has provided (the Internet - e-mail - forums). For a unified or cultural purpose in this society, relationships are not necessarily simultaneous and members are not in the same place and communication occurs without presence. It means a group of people who have their obligations, and they do not necessarily have a specific scope. Or ethnic, tribal, political or religious ties, and they interact through means of communication. The specifications and specifications of the animals that must be taken into account, as well as what relates to individuals and their behaviors, must be clarified. The social ties that control their relationships. Howard defined virtual society as social gatherings that form over the Internet when a number of people engage in sufficient public discussions to form social relationships. While Rafaeli and Jones defined it, its audience is created virtually in the middle of space by the computer, and its presence is completely transparent and open, allowing groups and individuals to attend and contribute to the interaction with the same group.

As Bassiouni Ibrahim defined it, it is a group of social gatherings on the Internet that include a large number of people with common interests who communicate with the group.

As the section indicates. It has become a group of people who regularly and aim to join the Internet and exchange ideas and interests among group members such as social connections, dissemination of information, and occupy full time. It is a means of exchanging experiences and relationships via the Internet, as it consists of individuals in different places in the world who communicate with some people through the computer, exchange knowledge among themselves, form friendships, and interact with each other, but not partially. Virtual communities are the design of these virtual communities and the problem of the Internet. Through the various applications in which university youth participate, interact and are affected by them, and they affect the social and psychological aspects of the individual.

2- Social, family and psychological problems:

The concept of a problem in sociology refers to a stressful attitude that affects a number of individuals, so that they or other members of society believe that this situation is the source of difficulties and disadvantages for them. (Muhammad Atef, 1979, 433)

Social problems indicate that these attitudes are affected by a number of individuals indicate the social or collective appearance of the members of the same group (such as the family) and express the relations and mutual interactions between them.

When a person is exposed to one of the problems that affect his social relations and the performance of his roles, these problems are not only at the social level, so he is affected by them psychologically as well as family, and affect his interactions between members of the family to which he belongs and becomes in need of professional assistance.

Family, social and psychological problems can be determined procedurally in this study as the degree obtained by the researcher on the scale of family, social and psychological problems prepared by the researcher, whose dimensions are determined in social family problems, psychological family problems.

Methodological:

1- **Type of study:** A descriptive study to determine the characteristics of the phenomenon or condition, and it depends on collecting, analyzing and interpreting factors to reach results, which aims to identify family social and psychological problems and enable them to focus effectively.

2- The method used: The method refers to the method The social survey approach is based on the sample, and the sample is university youth who use social media.

3- **Sampling plan:** It is intended to be relied upon by collecting research. The sampling was published here among university youth, and the sampling unit is university youth, and creativity was drawn from students at a rate of 5% of Neller's

number, and the sampling frame is Nigerian, which includes all of the two studies.

Seventh: The results of the study:

The study reached a set of results:

Table No. (1)

Social and psychological family problems

M	The Problem	Arithmetic mean	Standard deviation	Grade	Arrangement
1	Social problems	0.5044	0.19522	medium	2
2	Psychological problems	0.6302	0.14772	medium	1
the scale as a whole		**0.576**	**0.14**	**medium**	

The table shows that the arithmetic mean of social problems is (0.5044) and the elastic regressor is (0.19522) and the order of these matters is the second order. As for psychological family problems, the arithmetic mean was (0.6302) and the Greek deviation was (0.14772), and these groups were ranked first. Successful in measuring the arithmetic mean for social and psychological family problems was (0.14772). 0.576) Focus on these issues is generally moderate.

Table No. (2)

Differences between social and psychological family problems

Problems	Problem type	arithmetic mean	standard deviation	degrees of freedom	calculated "T" value	tabular value of "T"
	Social Problem	0.54	0.19	380	4.588	0.000
	Psychological Problem	0.45	0.18			

It is clear from Table (2) there is a statistically significant relationship between the social problems of university youth in the study, as the T value reached (4.588), which is a significant value at a significant level (0.05).

Table No. (3)

Explains the differences between social family problems and qualitative changes

problem	gender	arithmetic mean	standard deviation	degrees of freedom	calculated "T" value	tabular value of "T"
Social problem	male	0.64	0.14	380	3.545	0.000
	Female	0.58	0.14			

It is clear from Table (3) There is a positive, statistically significant relationship between the family and social problems faced by the young people in the study sample in the gender variable, where the value of t remains (3.545), which is a statistically significant value at the level (0.05), and it is clear from the mathematical table that the family and social problems are suffered entirely by males (0.64), which is the highest among females, reaching (0.58).

Table No. (4)

Using the One-Way ANOVA test

Problem	Contrast source	Sum of squares	Degrees of freedom	Average squares	Calculated T value	Tabular value of t
	Social	.0670	2	0.034		
	Psychological	7.891	379	0.021	1.621	0.199
	Total	**7.958**	**381**			

It is clear from Table (4) There is no positive, statistically significant relationship between the problems faced by university youth studying in communities based only on the variable type of abilities, as the value of "T" reached (1.621), which is a value that is not statistically significant at the level of abilities. Level (0.05).

Eighth, proposals to address the problems of virtual communities:

1- Trying to work with young people in positive things that benefit them.
2- Identify social and psychological family problems in which social media is frequently used.
3- Preventing the use of images that are cut in a simple way.
4- Encouraging young people to make positive use of social and explanatory media.
5- Educating families about traditional traditional methods and creating their main children to shed light on the social and psychological forms.
6- Joint cooperation in solving problems that may arise from the local community through the opportunity to talk with family members and for each member of the family to freely express his opinion and feel others' interest in him.
7- Reduce the use of social media by practicing sports activities.

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